

Assembly Instructions For Kuranda Dog Beds

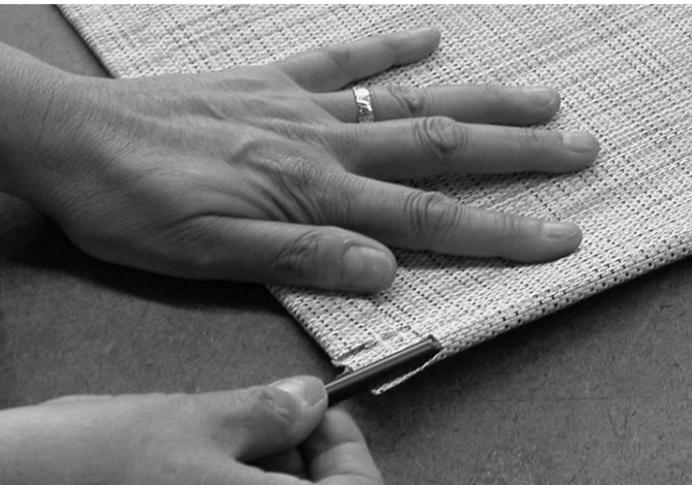
Parts List

- (1) Fabric Mat
- (4) Pieces black plastic tube (small diameter)
- (1) Hardware Kit - (8) Screws, (8) Locknuts
- (4) Top Corner Brackets
- (4) Bottom Corner Brackets
- (4) Legs and (4) Leg caps
- (2) Slotted Rails – Short
- (2) Slotted Rails - Long (Note: X- Large and XX-Large beds include metal reinforcing tubes inside long rails for added strength.)

Tools Needed

- Head Screwdriver
- 11 mm or 7/16 Wrench or Adjustable Wrench
- Flat surface to work on (table preferred)

1. Lay fabric flat with underside facing up (hem showing) and insert small black tube into sleeves. (This step is not required for Heavy Duty Vinyl fabric as white cording is inserted in hem during production of the fabric.)



2 Insert fabric sleeves into the slot on each length of bed rail.



3. With the underside of the fabric facing up, position a top corner bracket beneath bed rails and insert screw through holes in each rail. (Note: Reinforcing tubes may shift inside frame during shipping and block a bolt hole. Push tube with screwdriver to recenter the pipe between holes.)



4. Place a bottom fitting in position, secure with a lock nut and hand tighten. Insert and secure second screw. Repeat for other three corners.



5. Place rubber caps in legs and insert legs into corners.



6 Turn bed over and tighten each bolt and nut on each corner.



7. It is very important to properly tighten screws. Correct tightening will leave end of screw flush with the white nylon washer inside the nut.

INSUFFICIENT tightening of screw will cause screw to back out of nut.

OVER TIGHTENING OF screw will result in cracking of corner.



Figure 1.
Correctly tightened.
Screw is flush with
nylon locking material



Figure 2.
Incorrect - too tight.
Screw extends
beyond edge of nut.

Kuranda Dog Bed Guarantees:

We guarantee the structural integrity of the frame and fabric of our dog beds for a period of one year from date of purchase. As such Kuranda will replace fabrics and frame parts, including legs and corner fittings, at no charge.

Individual dog owners We will replace frame parts and fabric damaged by purchaser's dog to the point of not being useable at no charge for a period of one year from date of purchase. This warranty includes chewing of legs and corner fittings. Multiple fabric replacements will be handled on a case by case basis.

Boarding kennels, veterinary hospitals, shelters, trainers, and breeders We will replace frame parts damaged by client dogs to the point of not being useable at no charge for a period of one year from date of purchase. This warranty includes chewing of legs and corner fittings. We will replace at no charge Cordura nylon and 40 oz solid vinyl fabrics for a period of 1 year from date of purchase. We will handle Textilene vinyl weave replacements on a case by case basis.

Need to make a Return?

Returns are accepted in good condition within 14 days of purchase. The shipping cost to return the product is the responsibility of the customer unless due to manufacturer defect. Please include your name, order number, and reason for return. This will allow us to properly credit your account upon receipt. Refunds are issued in the original form of payment for the cost of the product only. Once processed, a credit notification will be sent by email.

Need to make an Exchange?

Call us at +31 (0) 88 KURANDA to place your new order and we will waive the shipping charges on the new item. The shipping cost to return the original product is the responsibility of the customer. Once we receive your return, a refund will be issued in the original form of payment for the cost of the product only. Want to return the product first? We can apply the return as store credit towards your new purchase. Please call customer service to make this arrangement.

Send your return using the shipper of your choice to:

Kuranda Europe (returns)
Wetterkant 10
8401 GC Gorredijk
Nederland